

**BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

On this the 07th day of August 2018

C.G.No:50/2018-19/Vijayawada Circle

Present

Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Member (Technical)
Independent Member

Between

P.Sri Rama Murthy,
D.No:7-55,
Vuyyuru,
Krishna -Dist.

Complainant

AND

1. AE/O/T/Vuyyuru
2. ADE/O/Vuyyuru
3. DE/O/Vuyyuru
4. SE/O/Vijayawada

Respondents

ORDER

1. Complainant filed a petition before the Forum regarding Rectification of low voltage problem and providing of poles for rectification of loose spans.
2. Respondent No.1 in his written submission to the Forum submitted that the existing 1-PH 3 Wire line was converted into 3 PH 5 Wire line on 26.07.2018 and low voltage problem was rectified. Respondent No.1 had also enclosed complainant statement addressed to the Chairperson/CGRF wherein he expressed his satisfaction in resolving his grievance..
3. Complainant expressed his satisfaction when he was contacted over phone by the Forum on 04.08.2018.at 12.05 PM .
4. Since the grievance of the complainant was resolved by the Respondents, accordingly the case is disposed off in favour of the complainant.

DESPATCHED
DATE

C.G.No:50/2018-19/Vijayawada Circle

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh, Flat No:401, 4th Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar,Hyderabad-500063**, within 30 days from the date of receipt of this order.

This order is passed on this, the day of 07th August 2018.

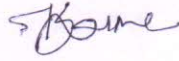
Sd/-
Member (Finance)

Sd/-
Member (Technical)

Sd/-
Independent Member

Sd/-
Chairperson

Forwarded By Orders



Secretary to the Forum

To
The Complainant
The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer(Chief General Manager/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4th Floor, Ashoka Chambers, Opposite to MLA Quarters , Adarsh Nagar,Hyderabad-500063.

Copy Submitted to the Secretary, APERC,11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.

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